

Frequently Asked Questions

1. What is this six-month trial about?

From 1 December 2016 to 31 May 2017, commuters are permitted to bring their foldable bicycles and personal mobility devices (PMDs) (e.g. e-scooters, manual kick-scooters, electric unicycles and hoverboards, etc.) on board trains and buses all day, as part of the six-month trial. Currently, foldable bicycles are only allowed on board trains and buses during off-peak hours. This is to enhance the first/last mile connectivity to public transport and promote Active Mobility as a viable mode of commute.

2. Is there a size limit?

Yes, your bicycle or PMD should not exceed 120cm by 70cm by 40cm when folded.

3. Why is it only a trial and not implemented permanently?

This is to allow us to assess the ground situation and gather public feedback as well as assess the need for adjustments in rules and guidelines, before considering implementing the scheme permanently.

4. What are the rules and guidelines to be observed for this trial?

Commuters who wish to bring their foldable bicycles and PMDs on board trains and buses are to observe the following rules and guidelines:

Rules

- Foldable bicycles/PMDs must not exceed 120cm by 70cm by 40cm when folded.
- Foldable bicycles/PMDs must be folded at all times in the MRT/LRT stations, bus interchanges/terminals and on trains and buses.
- Motorised PMDs must be switched off when brought on board trains and buses.
- Commuters must not ride their foldable bicycles or PMDs within the MRT/LRT stations and bus interchanges/terminals. Instead, commuters should push or carry their folded devices.
- Wheels of foldable bicycles/PMDs are to be wrapped up if they are dirty or wet.
- Protruding parts likely to cause injury or damage property (e.g. handle bars and bicycle pedals) are to be covered up or retracted.
- Only one foldable bicycle/PMD is allowed on a bus at any one time.
- Foldable bicycles/PMDs are not allowed on the upper deck of a bus or on the staircase leading to the upper deck.

Guidelines:

- Commuters should be responsible for the safe carriage of their foldable bicycles/PMDs and should hold or carry their foldable bicycles/PMDs.
- Foldable bicycles/PMDs should not block the aisles and doors or impede commuters' movement at any time.
- When travelling by train, commuters with foldable bicycles/PMDs should use the first or last car, which is usually less crowded.
- Commuters with foldable bicycles/PMDs should use the wide fare gates at MRT/LRT stations where they are available.

5. What are the penalties for flouting the rules?

During the trial, station staff and bus captains will stop commuters from boarding the train or bus if they fail to comply with the rules. Offenders can also be fined up to \$500 for each offence.

6. Am I allowed to bring non-foldable PMDs or bicycles on board public transport?

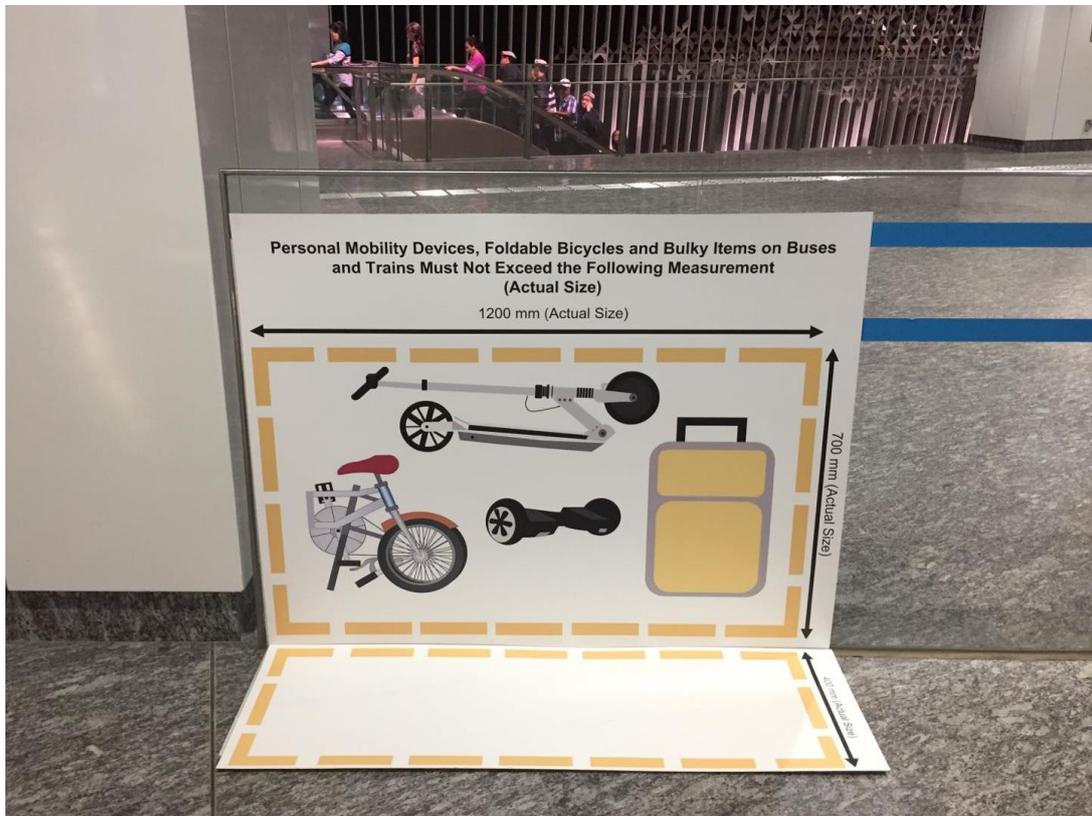
Yes, these devices are allowed on board trains and buses as long as they do not exceed the allowable size dimensions of 120cm by 70cm by 40cm, and do not cause any inconvenience to other commuters. There are some types of non-foldable PMDs, such as hoverboards and unicycles, which comply with the above dimensions. Device owners are reminded to be aware of their surroundings and exercise due consideration towards other commuters. Most non-foldable bicycles, however, do not comply with the allowable dimensions. They will not be allowed on board trains and buses for the safety and comfort of other passengers.

7. Why is the size limited to 120cm by 70cm by 40cm? How was it determined?

The new size limit of 120cm by 70cm by 40cm was determined based on existing allowable dimensions for foldable bicycles (114 x 64 x 36 cm). This new size limit will apply to foldable bicycles, PMDs as well as other permitted articles or items, to simplify the rules for commuters to comply with. Most foldable bicycles and PMDs, when folded, would be able to fit within these allowable dimensions. Passengers are strongly advised to exercise their own discretion in addition to complying with the allowable dimensions, and not bring on board devices that are too bulky to handle safely.

8. How do I know if my device fits the size limit for the trial?

There are size checkers (see below) at train stations and bus interchanges to help commuters gauge if their devices are within the size limit.



9. Where can I leave my foldable bicycle/PMD when I'm in the train or bus?

You are advised to hold on to your devices at all times. As a general guide, your device should not block aisles and doors or impede the movement of other commuters.

10. Are there specific train cars for foldable bicycles/PMDs?

You are encouraged to use the first or last car or move towards a less crowded area on the train.

11. Why must I fold my foldable bicycle/PMD in the train stations/bus interchanges or on trains/buses?

This is to prevent the devices from being a tripping hazard to other commuters.

12. Am I allowed to push my foldable bicycle/PMD in the train stations/bus interchanges?

Yes, you are allowed to push your foldable bicycles/PMDs in the train stations/bus interchanges if it remains folded.

13. Why can't I ride my foldable bicycle/PMD through the train stations/bus interchanges?

Due to safety considerations, commuters should not ride their devices through the train stations/bus interchanges. Commuters should instead push or carry their folded devices.

14. The trains and buses are already very crowded during peak hours. Why is LTA allowing commuters to bring bulky items such as foldable bicycles/PMDs on the public transport?

Allowing foldable bicycles and PMDs on board trains and buses all day will further enhance the first and last mile connectivity to our public transport system and encourage the uptake of Active Mobility. At the same time, we note the constraints and are conducting a trial to gather feedback to see how we can fine-tune and enhance this scheme.

We hope commuters can share the space on our public transport with others considerately and be gracious to one another so that more people can use our public transport system safely and comfortably.

15. Why is only one foldable bicycle or PMD allowed on a bus?

It may be challenging to accommodate more than one foldable bicycle/PMD without inconveniencing others on a bus given the space constraints. We will monitor the outcome of the trial before reviewing this requirement.

16. Who can I contact to give feedback on the trial?

You may provide feedback on the trial to the Land Transport Authority (LTA) at www.lta.gov.sg/feedback/.
