



VACANCY

Service Controller

We are recruiting an extremely motivated, dynamic and enthusiastic individual for the position of Service Controller at Carousel Buses, based in High Wycombe.

Do you feel you have the skills to ensure that our services operate to the highest possible standards and our customers get the service they require? Can you relate to people, resolve difficult situations in a helpful, friendly and polite manner? If so, then you may be just what we need.

Duties:

The main duties for the role are to supervise the Depot run-out/run-in, ensure correct, safe, legal and efficient operation of our bus services from High Wycombe Bus Station to meet the needs of our passengers and deal with passenger queries face to face. On-bus revenue protection and roadside observations duties from any point on our network also form part of this vital role. You will also coach and support our drivers on a daily basis. Ultimately customer satisfaction is at the heart of what we do and this should be a focus for the role. This is a full time position for an average 40hour week.

For a full job description, person specification and application form: -

Email : jobs@carouselbuses.co.uk
Phone: 01865 785407/ 785414
Web: <http://www.carouselbuses.co.uk/jobs>

Completed forms should be returned to HR Admin, Cowley House, Watlington Road, Oxford, OX4 6GA or by email to HRAdmin@oxfordbus.co.uk

Closing date for applications is 12 noon on Friday 14th September 2018

We are an equal opportunities employer and welcome applications from throughout the community.