

How will existing tickets work?

Any existing tickets that you are using or have stored on your app or key smartcard will work as normal. Once you've used the remainder of your tickets, here's what you'll need to do.

If you currently buy these zones	From 21 July you'll need to buy
Blue	Purple
Purple	
Blue + Purple	
Orange + Blue	Red
Red	
Turquoise (customers in East Durham and Hartlepool)	
Red + Turquoise	Green
Green	
Turquoise (customers travelling between Bishop Auckland and Durham)	
Green + Turquoise	Yellow
Cherry	
Orange	
Cherry + Orange	All Zones - offering unlimited travel on our network*
Blue + Cherry	
Blue + Red	
Green + Cherry	
Green + Red	
Purple + Cherry	
Purple + Green	
Purple + Red <small>(Washington will now be in both the Red and Purple zones. This means that customers can travel to Newcastle or Sunderland for the one zone prices)</small>	
3 Zone + (except X9 X10)	
X9 X10	
	New range of X9 X10 tickets

* Valid on all services except X9 | X10, AD122, Toon Tour, Night Bus and special events.